

Ammons **GMAC** Pittman Real Estate

Ammons Pittman GMAC Real Estate Winners of the COMPANY'S HIGHEST HONORS FOR CUSTOMER SERVICE

George Pittman, President and Ross Rhudy, COO of Ammons Pittman GMAC Real Estate in Raleigh, NC announces **Premier Service® “Diamond” award winners**. These awards are a GMAC Real Estate national award and are given for providing **superior customer service** to home buyers and sellers.

The Premier Service® “Diamond” Award Winners

Johnnie Bright	North Raleigh Office
Cathy Rosebaugh-Jennings	North Raleigh Office
Elizabeth Hundley	Wake Forest Office
Deborah Nance	Wake Forest Office
Martha Williams	Wake Forest Office
Sharon Thomas	Apex Office

The awards will be presented by GMAC Home Services' President and CEO John Bearden at the company's national business conference held the second week of February, 2009.

“These agents truly rank as the best of the best when it comes to providing the highest level of customer service to their clients,” Bearden said. “With our Premier Service® program, buyers and sellers are asked to complete a survey evaluating the service they received. Once completed, the surveys are tabulated by an independent research firm and the results detail how we performed. To qualify to become a Premier Service® [Diamond](#) winner, an agent must receive a [95%](#) or greater [customer satisfaction](#) rating.

“As an agent, receiving this type of recognition is thrilling because it is an independent rating system, based upon evaluations from those who matter most: our customers,” says Ross Rhudy, COO and General Manager. “We are extremely pleased to announce that the Wake Forest office was also recognized nationally for their premier service results achieving the title of Premier Service® Diamond Elite Office, for the third consecutive year. Also, receiving recognition as a Premier Service® Diamond Elite Office was the North Raleigh Office. Offices receiving Diamond Office Award status were Apex office and East Wake.

George Pittman commented, “To receive awards in these office categories, and to have each of our offices recognized, makes our efforts to put the consumer first in every transaction a realization of a goal pursued by the company. Customer satisfaction ratings in each office were anywhere from 97% to 100% satisfaction on returned surveys. We are very proud of the efforts of our agents and plan to make these goals again in the coming year.”

Ammons Pittman GMAC Real Estate specializes in providing real estate services in the triangle area including Wake and Franklin Counties and surrounding areas. For additional information call 919-277-4622 or go to apgmac.com.